



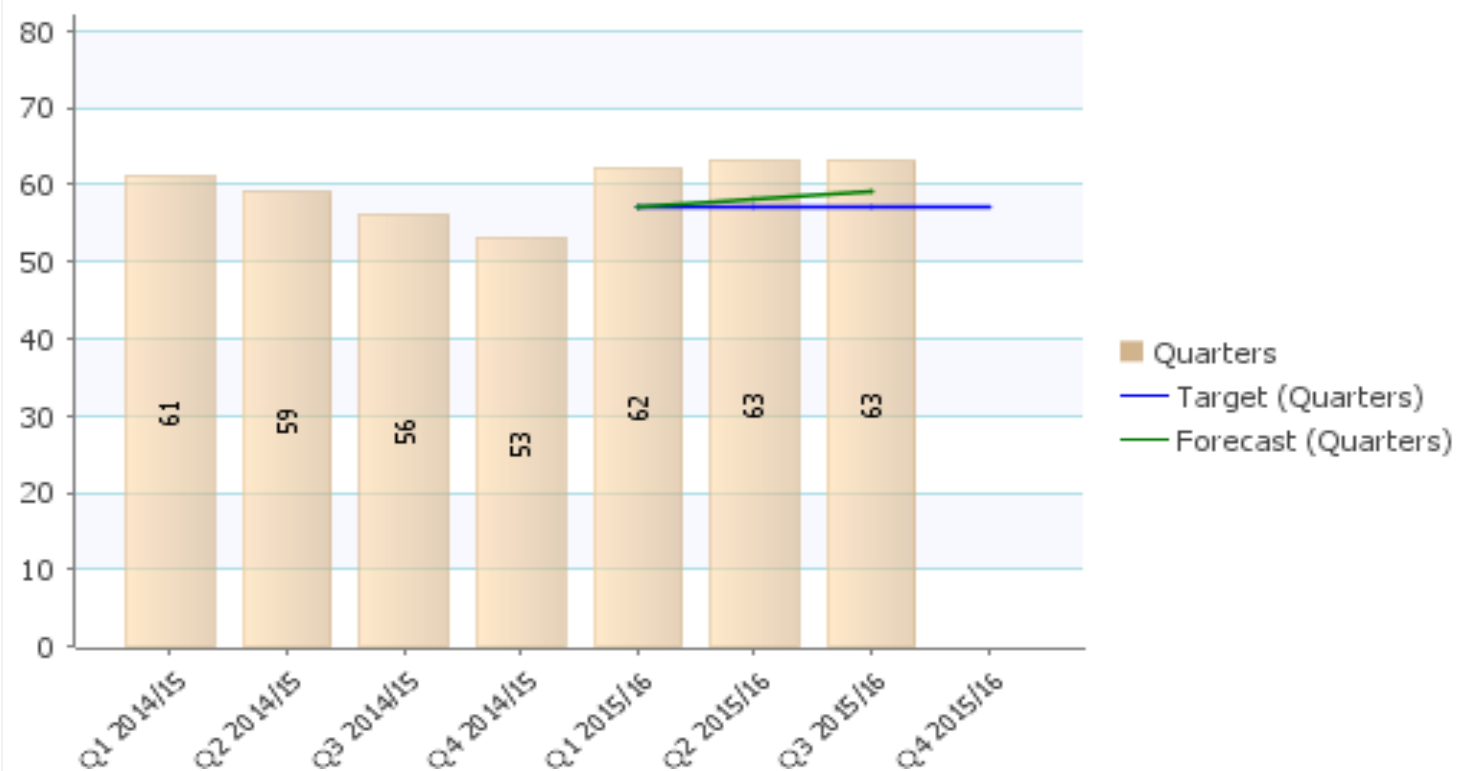
Community Scrutiny Healthcheck 2015/16 - October to December 2015 / Quarter 3

Directorate Customer and Community Services  
Service Area Business Development

<p>PI Code &amp; Short Name</p>	<p>EHPI 11.1 Rental income from market traders. (MAXIMISING INDICATOR)</p>	<p>Managed By</p>	<p>Paul Pullin; Benjamin Wood</p>																																				
<p><b>EHPI 11.1 Rental income from market traders. (MAXIMISING INDICATOR)</b></p> <table border="1"> <caption>EHPI 11.1 Rental income from market traders. (MAXIMISING INDICATOR)</caption> <thead> <tr> <th>Quarter</th> <th>Actual Value (£)</th> <th>Target (£)</th> <th>Forecast (£)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>24,000.00</td> <td></td> <td></td> </tr> <tr> <td>Q2 2014/15</td> <td>26,014.00</td> <td></td> <td></td> </tr> <tr> <td>Q3 2014/15</td> <td>24,605.00</td> <td></td> <td></td> </tr> <tr> <td>Q4 2014/15</td> <td>22,513.35</td> <td></td> <td></td> </tr> <tr> <td>Q1 2015/16</td> <td>22,234.00</td> <td></td> <td></td> </tr> <tr> <td>Q2 2015/16</td> <td>15,264.00</td> <td></td> <td></td> </tr> <tr> <td>Q3 2015/16</td> <td>12,550.40</td> <td></td> <td></td> </tr> <tr> <td>Q4 2015/16</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Quarter	Actual Value (£)	Target (£)	Forecast (£)	Q1 2014/15	24,000.00			Q2 2014/15	26,014.00			Q3 2014/15	24,605.00			Q4 2014/15	22,513.35			Q1 2015/16	22,234.00			Q2 2015/16	15,264.00			Q3 2015/16	12,550.40			Q4 2015/16				<p>Short Term Trend Arrow</p>	
Quarter	Actual Value (£)	Target (£)	Forecast (£)																																				
Q1 2014/15	24,000.00																																						
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Q4 2015/16																																							
		<p>Long Term Trend Arrow / Forecast line</p>																																					
		<p>Traffic Light Icon</p>																																					
		<p>Current Value</p>	<p>£12,550.40</p>																																				
		<p>Current Target</p>	<p>£14,000.00</p>																																				
		<p>Notes &amp; History Latest Note</p>	<p>The figure for this quarter is slightly below target although not significantly lower. Market rental income will tend to be influenced by weather conditions and some of the wet weather experienced over this period might account for the quarter position.</p>																																				
		<p>Management Response / Action</p>	<p>No further management response required at this stage.</p>																																				

PI Code & Short Name | EHPI 11.2 Number of producers at Hertford farmers market. (MAXIMISING INDICATOR)

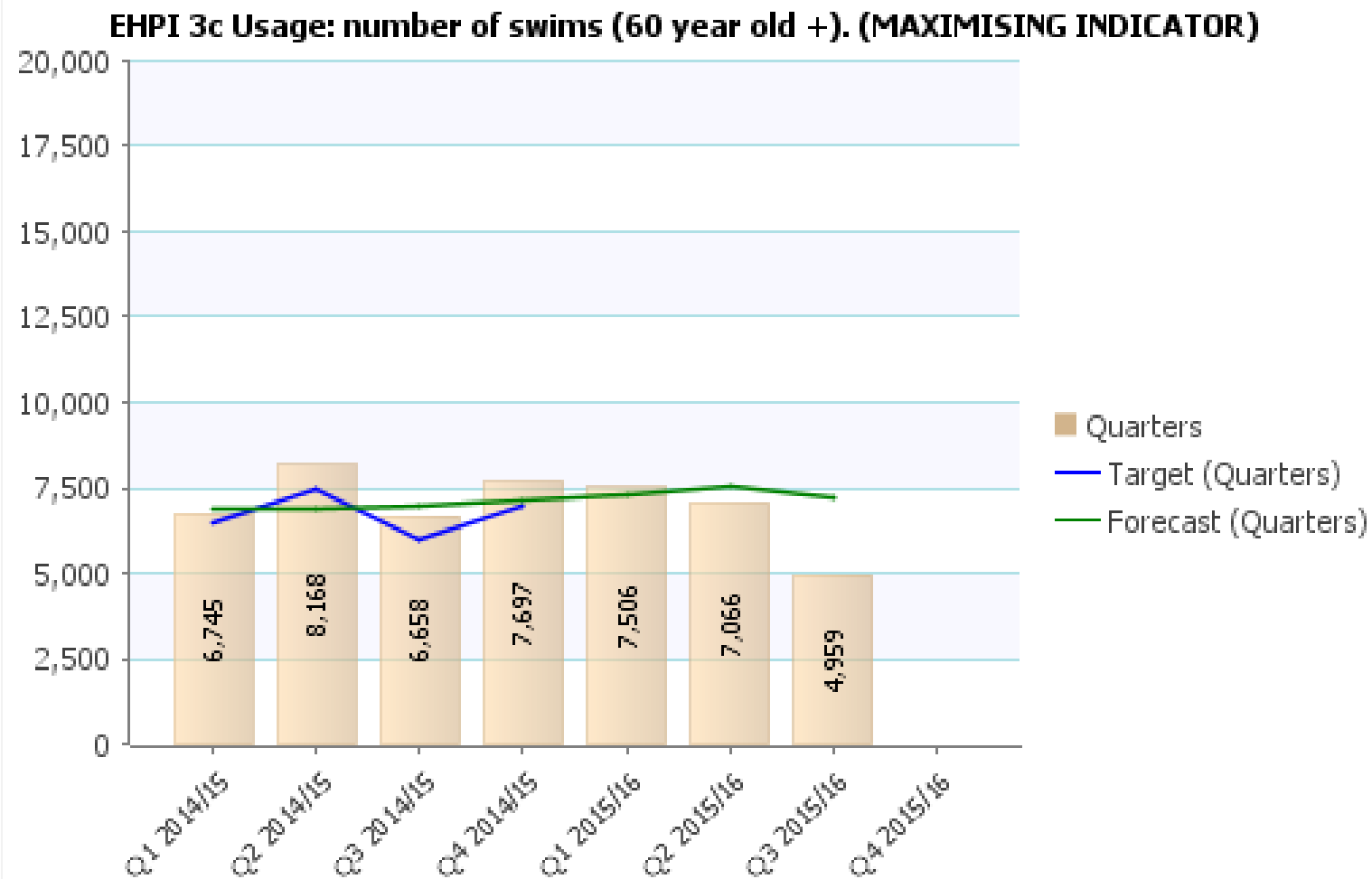
**EHPI 11.2 Number of producers at Hertford farmers market. (MAXIMISING INDICATOR)**



Managed By	Paul Pullin; Benjamin Wood
Short Term Trend Arrow	
Long Term Trend Arrow /Forecast line	
Traffic Light Icon	
Current Value	63
Current Target	57
Notes & History Latest Note	Slightly above target. The number of stalls were close to the pitch capacity for this market so the indicator represents a healthy position.
Management Response / Action	No further management response required at this stage.

Directorate Customer and Community Services  
Service Area Environmental Services and Leisure

PI Code & Short Name EHPI 3c Usage: number of swims (60 year old +). (MAXIMISING INDICATOR)



Managed By Cliff Cardoza;

Short Term Trend Arrow

Long Term Trend Arrow /Forecast line

Traffic Light Icon N/A - Trend only indicator

Current Value 4,959

Current Target N/A - Trend only indicator

Notes & History Latest Note

Throughput down on same period last year partly due to Hartham pool closure throughout December for replacement of the pool hall Air Handling Unit. This is the first year in a while that this age group has seen a decline, the service will continue to monitor this age group to establish any underlying patterns for decreased usage and possible remedial action required. The service will be taking these figures to the next meeting with SLM to ascertain if there are any patterns in the decline in throughput and if additional investment will help increase throughput.

Management Response / Action

No further management response required at this stage.

<b>PI Code &amp; Short Name</b>	EHPI 4a Usage: Gym (16 - under 60 year olds). (MAXIMISING INDICATOR)	<b>Managed By</b>	Cliff Cardoza;																								
<div data-bbox="163 514 1498 1386"> <p><b>EHPI 4a Usage: Gym (16 – under 60 year olds). (MAXIMISING INDICATOR)</b></p> <table border="1"> <caption>EHPI 4a Usage: Gym (16 – under 60 year olds) Data</caption> <thead> <tr> <th>Quarter</th> <th>Actual Usage</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>50,499</td> <td>~50,000</td> </tr> <tr> <td>Q2 2014/15</td> <td>46,502</td> <td>~42,000</td> </tr> <tr> <td>Q3 2014/15</td> <td>40,965</td> <td>~41,000</td> </tr> <tr> <td>Q4 2014/15</td> <td>55,480</td> <td>~55,000</td> </tr> <tr> <td>Q1 2015/16</td> <td>43,584</td> <td>~44,000</td> </tr> <tr> <td>Q2 2015/16</td> <td>40,912</td> <td>~41,000</td> </tr> <tr> <td>Q3 2015/16</td> <td>33,687</td> <td>~34,000</td> </tr> </tbody> </table> </div>		Quarter	Actual Usage	Target (Quarters)	Q1 2014/15	50,499	~50,000	Q2 2014/15	46,502	~42,000	Q3 2014/15	40,965	~41,000	Q4 2014/15	55,480	~55,000	Q1 2015/16	43,584	~44,000	Q2 2015/16	40,912	~41,000	Q3 2015/16	33,687	~34,000	<b>Short Term Trend Arrow</b>	
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<b>Long Term Trend Arrow /Forecast line</b>																											
<b>Traffic Light Icon</b>	N/A - Trend only indicator																										
<b>Current Value</b>	33,687																										
<b>Current Target</b>	Trend only indicator																										
<b>Notes &amp; History Latest Note</b>	Throughput is lower than anticipated due a combination of a comparatively higher throughput in previous years from the additional investment by the leisure provider in gym equipment, and IT improvement works that were undertaken by the leisure provider which had a short-term negative effect on the recording of throughput, which is now resolved. The service will be taking these figures to the next meeting with SLM to ascertain if there are any patterns in the decline in throughput and if additional investment will help increase throughput.																										
<b>Management Response / Action</b>	No further management response required at this stage.																										

PI Code & Short Name

EHPI 4b Usage: Gym (60 + year olds). (MAXIMISING INDICATOR)

Managed By

Cliff Cardoza;

Short Term Trend Arrow



Long Term Trend Arrow /Forecast line



Traffic Light Icon

N/A - Trend only indicator

Current Value

5,005

Current Target

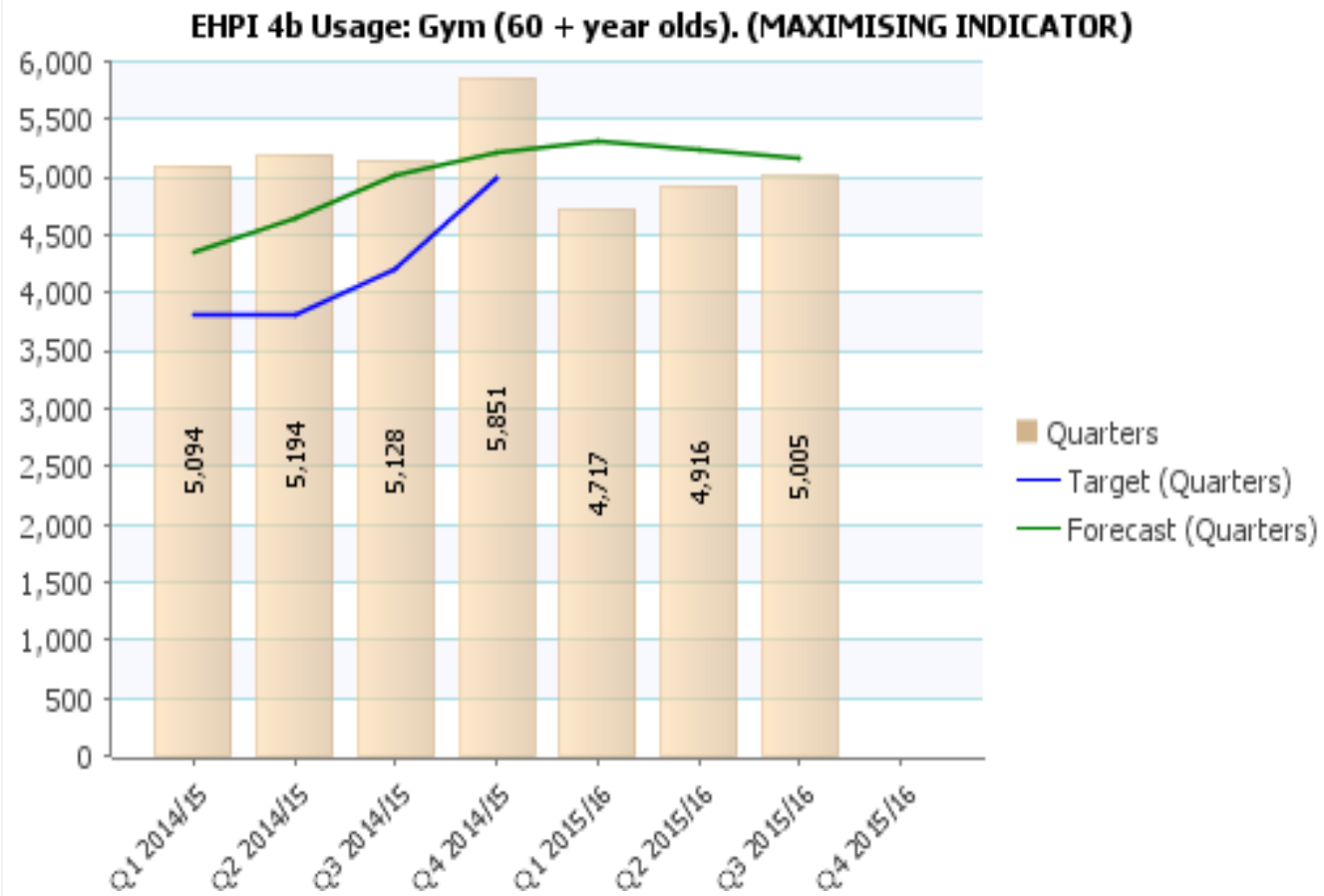
N/A - Trend only indicator

Notes & History Latest Note

Throughput is in line with seasonal trends. The service will be taking these figures to the next meeting with SLM to ascertain if there are any patterns in the decline in throughput and if additional investment will help increase throughput.

Management Response / Action

No further management response required at this stage.

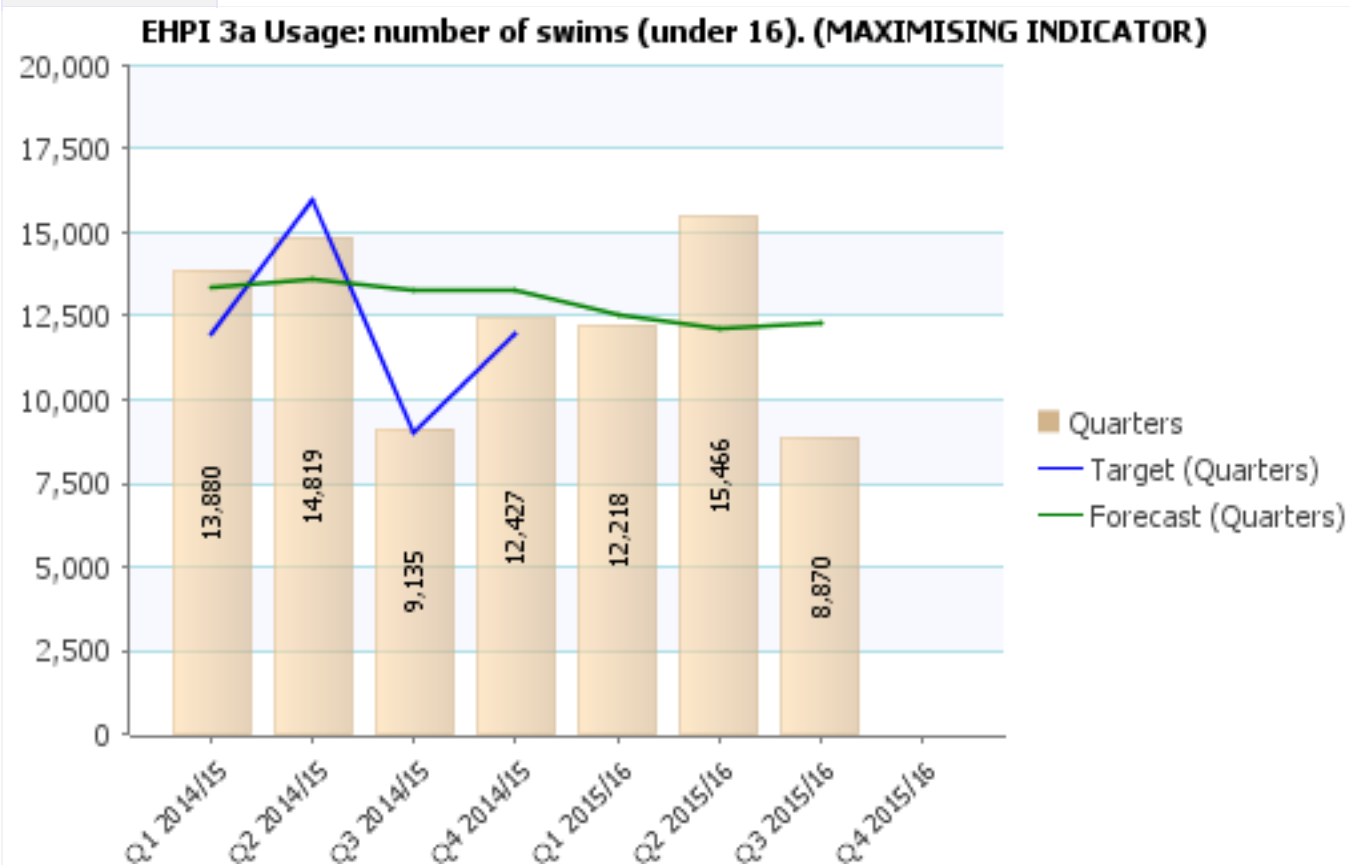


PI Code & Short Name

EHPI 3a Usage: number of swims (under 16). (MAXIMISING INDICATOR)

Managed By

Cliff Cardoza;



Short Term Trend Arrow



Long Term Trend Arrow /Forecast line



Traffic Light Icon

N/A - Trend only indicator

Current Value

8,870

Current Target

N/A - Trend only indicator

Notes & History Latest Note

Throughput slightly down on same period last year due to Hartham pool closure throughout December 2015 for replacement of the pool hall Air Handling Unit. The service will be taking these figures to the next meeting with SLM to ascertain if there are any patterns in the decline in throughput and if additional investment will help increase throughput.

Management Response / Action

No further management response required at this stage.

PI Code & Short Name

EHPI 3b Usage: number of swims (16 - under 60 year olds). (MAXIMISING INDICATOR)

Managed By

Cliff Cardoza;

Short Term Trend Arrow



Long Term Trend Arrow /Forecast line



Traffic Light Icon

N/A - Trend only indicator

Current Value

17,576

Current Target

N/A - Trend only indicator

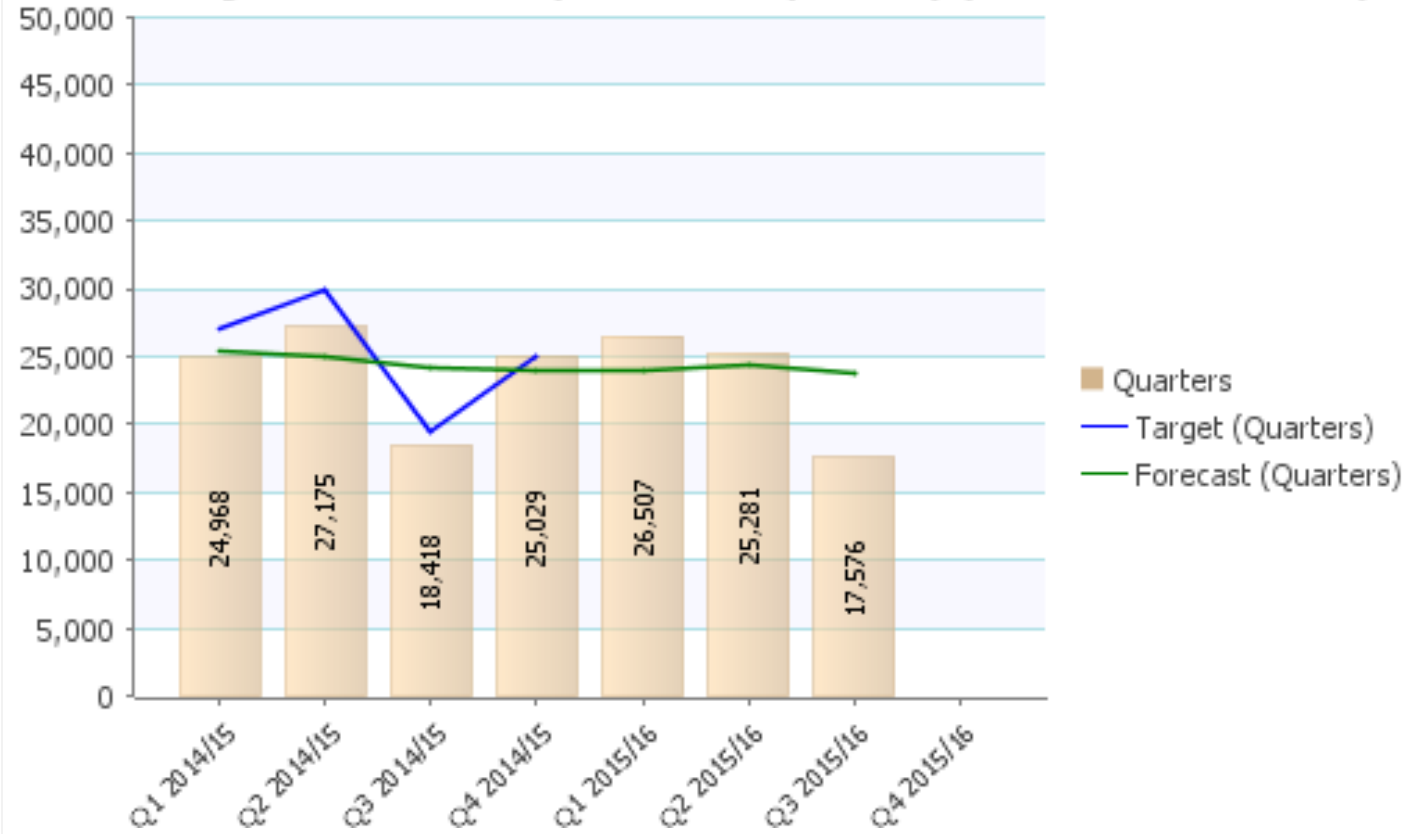
Notes & History Latest Note

Throughput slightly down on same period last year due to Hartham pool closure throughout December for replacement of the pool hall Air Handling Unit. The service will be taking these figures to the next meeting with SLM to ascertain if there are any patterns in the decline in throughput and if additional investment will help increase throughput.

Management Response / Action

No further management response required at this stage.

**EHPI 3b Usage: number of swims (16 – under 60 year olds). (MAXIMISING INDICATOR)**



Directorate Finance and Support Services  
Service Area Revenues and Benefits

<p>PI Code &amp; Short Name</p>	<p>EHPI 181 Time taken to process Housing Benefit new claims and change events. (MINIMISING INDICATOR)</p>	<p>Managed By</p>	<p>Su Tarran; Adele Taylor</p>																																																		
<p><b>EHPI 181 Time taken to process Housing Benefit new claims and change events. (MINIMISING INDICATOR)</b></p> <table border="1"> <caption>EHPI 181 Time taken to process Housing Benefit new claims and change events. (MINIMISING INDICATOR)</caption> <thead> <tr> <th>Month</th> <th>Value (days)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>5.94</td></tr> <tr><td>May 2014</td><td>7.40</td></tr> <tr><td>June 2014</td><td>6.36</td></tr> <tr><td>July 2014</td><td>8.56</td></tr> <tr><td>August 2014</td><td>11.09</td></tr> <tr><td>September 2014</td><td>13.40</td></tr> <tr><td>October 2014</td><td>13.38</td></tr> <tr><td>November 2014</td><td>13.56</td></tr> <tr><td>December 2014</td><td>13.78</td></tr> <tr><td>January 2015</td><td>13.70</td></tr> <tr><td>February 2015</td><td>13.59</td></tr> <tr><td>March 2015</td><td>10.00</td></tr> <tr><td>April 2015</td><td>11.02</td></tr> <tr><td>May 2015</td><td>11.69</td></tr> <tr><td>June 2015</td><td>11.79</td></tr> <tr><td>July 2015</td><td>11.77</td></tr> <tr><td>August 2015</td><td>11.46</td></tr> <tr><td>September 2015</td><td>11.14</td></tr> <tr><td>October 2015</td><td>11.03</td></tr> <tr><td>November 2015</td><td>11.11</td></tr> <tr><td>December 2015</td><td>11.11</td></tr> <tr><td>January 2016</td><td>11.30</td></tr> <tr><td>February 2016</td><td>11.30</td></tr> <tr><td>March 2016</td><td>11.30</td></tr> </tbody> </table>		Month	Value (days)	April 2014	5.94	May 2014	7.40	June 2014	6.36	July 2014	8.56	August 2014	11.09	September 2014	13.40	October 2014	13.38	November 2014	13.56	December 2014	13.78	January 2015	13.70	February 2015	13.59	March 2015	10.00	April 2015	11.02	May 2015	11.69	June 2015	11.79	July 2015	11.77	August 2015	11.46	September 2015	11.14	October 2015	11.03	November 2015	11.11	December 2015	11.11	January 2016	11.30	February 2016	11.30	March 2016	11.30	<p>Short Term Trend Arrow</p>	
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		<p>Traffic Light Icon</p>																																																			
		<p>Current Value</p>	<p>11.30 days</p>																																																		
		<p>Current Target</p>	<p>12.00 days</p>																																																		
<p>Notes &amp; History Latest Note</p>		<p>Performance exceeding target. The annual pattern of activity moves the cumulative position by an average 3 days during the March period data cut.</p>																																																			
<p>Management Response / Action</p>		<p>No further management response required at this stage.</p>																																																			



PI Code & Short Name	EHPI 10.1 Council Tax Support caseload	Managed By	Su Tarran; Adele Taylor																																																		
<div style="text-align: center;"> <b>EHPI 10.1 Council Tax Support caseload</b> </div> <table border="1"> <caption>EHPI 10.1 Council Tax Support caseload Data</caption> <thead> <tr> <th>Month</th> <th>Months</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>6,939</td></tr> <tr><td>May 2014</td><td>6,939</td></tr> <tr><td>June 2014</td><td>6,883</td></tr> <tr><td>July 2014</td><td>6,857</td></tr> <tr><td>August 2014</td><td>6,804</td></tr> <tr><td>September 2014</td><td>6,749</td></tr> <tr><td>October 2014</td><td>6,762</td></tr> <tr><td>November 2014</td><td>6,711</td></tr> <tr><td>December 2014</td><td>6,648</td></tr> <tr><td>January 2015</td><td>6,613</td></tr> <tr><td>February 2015</td><td>6,604</td></tr> <tr><td>March 2015</td><td>6,618</td></tr> <tr><td>April 2015</td><td>6,623</td></tr> <tr><td>May 2015</td><td>6,545</td></tr> <tr><td>June 2015</td><td>6,498</td></tr> <tr><td>July 2015</td><td>6,441</td></tr> <tr><td>August 2015</td><td>6,434</td></tr> <tr><td>September 2015</td><td>6,381</td></tr> <tr><td>October 2015</td><td>6,375</td></tr> <tr><td>November 2015</td><td>6,309</td></tr> <tr><td>December 2015</td><td>6,304</td></tr> <tr><td>January 2016</td><td>6,304</td></tr> <tr><td>February 2016</td><td>6,281</td></tr> <tr><td>March 2016</td><td>6,281</td></tr> </tbody> </table>		Month	Months	April 2014	6,939	May 2014	6,939	June 2014	6,883	July 2014	6,857	August 2014	6,804	September 2014	6,749	October 2014	6,762	November 2014	6,711	December 2014	6,648	January 2015	6,613	February 2015	6,604	March 2015	6,618	April 2015	6,623	May 2015	6,545	June 2015	6,498	July 2015	6,441	August 2015	6,434	September 2015	6,381	October 2015	6,375	November 2015	6,309	December 2015	6,304	January 2016	6,304	February 2016	6,281	March 2016	6,281	Short Term Trend Arrow	
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		Traffic Light Icon	Trend only indicator																																																		
		Current Value	6,304																																																		
		Current Target	Trend only indicator																																																		
		Notes & History Latest Note	The service is expecting a steady decline until central government strategies are applied																																																		
		Management Response / Action	No further management response required at this stage.																																																		

PI Code & Short Name	EHPI 10.3 Housing benefit caseload	Managed By	Su Tarran; Adele Taylor																																																		
<div style="text-align: center;"> <b>EHPI 10.3 Housing benefit caseload</b> </div> <table border="1"> <caption>EHPI 10.3 Housing benefit caseload Data</caption> <thead> <tr> <th>Month</th> <th>Caseload</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>6,356</td></tr> <tr><td>May 2014</td><td>6,335</td></tr> <tr><td>June 2014</td><td>6,330</td></tr> <tr><td>July 2014</td><td>6,327</td></tr> <tr><td>August 2014</td><td>6,309</td></tr> <tr><td>September 2014</td><td>6,259</td></tr> <tr><td>October 2014</td><td>6,229</td></tr> <tr><td>November 2014</td><td>6,217</td></tr> <tr><td>December 2014</td><td>6,209</td></tr> <tr><td>January 2015</td><td>6,208</td></tr> <tr><td>February 2015</td><td>6,228</td></tr> <tr><td>March 2015</td><td>6,231</td></tr> <tr><td>April 2015</td><td>6,173</td></tr> <tr><td>May 2015</td><td>6,209</td></tr> <tr><td>June 2015</td><td>6,173</td></tr> <tr><td>July 2015</td><td>6,146</td></tr> <tr><td>August 2015</td><td>6,145</td></tr> <tr><td>September 2015</td><td>6,104</td></tr> <tr><td>October 2015</td><td>6,087</td></tr> <tr><td>November 2015</td><td>6,076</td></tr> <tr><td>December 2015</td><td>6,059</td></tr> <tr><td>January 2016</td><td>6,059</td></tr> <tr><td>February 2016</td><td>6,037</td></tr> <tr><td>March 2016</td><td>6,037</td></tr> </tbody> </table>		Month	Caseload	April 2014	6,356	May 2014	6,335	June 2014	6,330	July 2014	6,327	August 2014	6,309	September 2014	6,259	October 2014	6,229	November 2014	6,217	December 2014	6,209	January 2015	6,208	February 2015	6,228	March 2015	6,231	April 2015	6,173	May 2015	6,209	June 2015	6,173	July 2015	6,146	August 2015	6,145	September 2015	6,104	October 2015	6,087	November 2015	6,076	December 2015	6,059	January 2016	6,059	February 2016	6,037	March 2016	6,037	Short Term Trend Arrow	
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		Current Target	Trend only indicator																																																		
Notes & History Latest Note		The service is expecting a steady decline until central government strategies are applied																																																			
Management Response / Action		No further management response required at this stage.																																																			

Directorate Neighbourhood Services  
Service Area Community Safety and Health

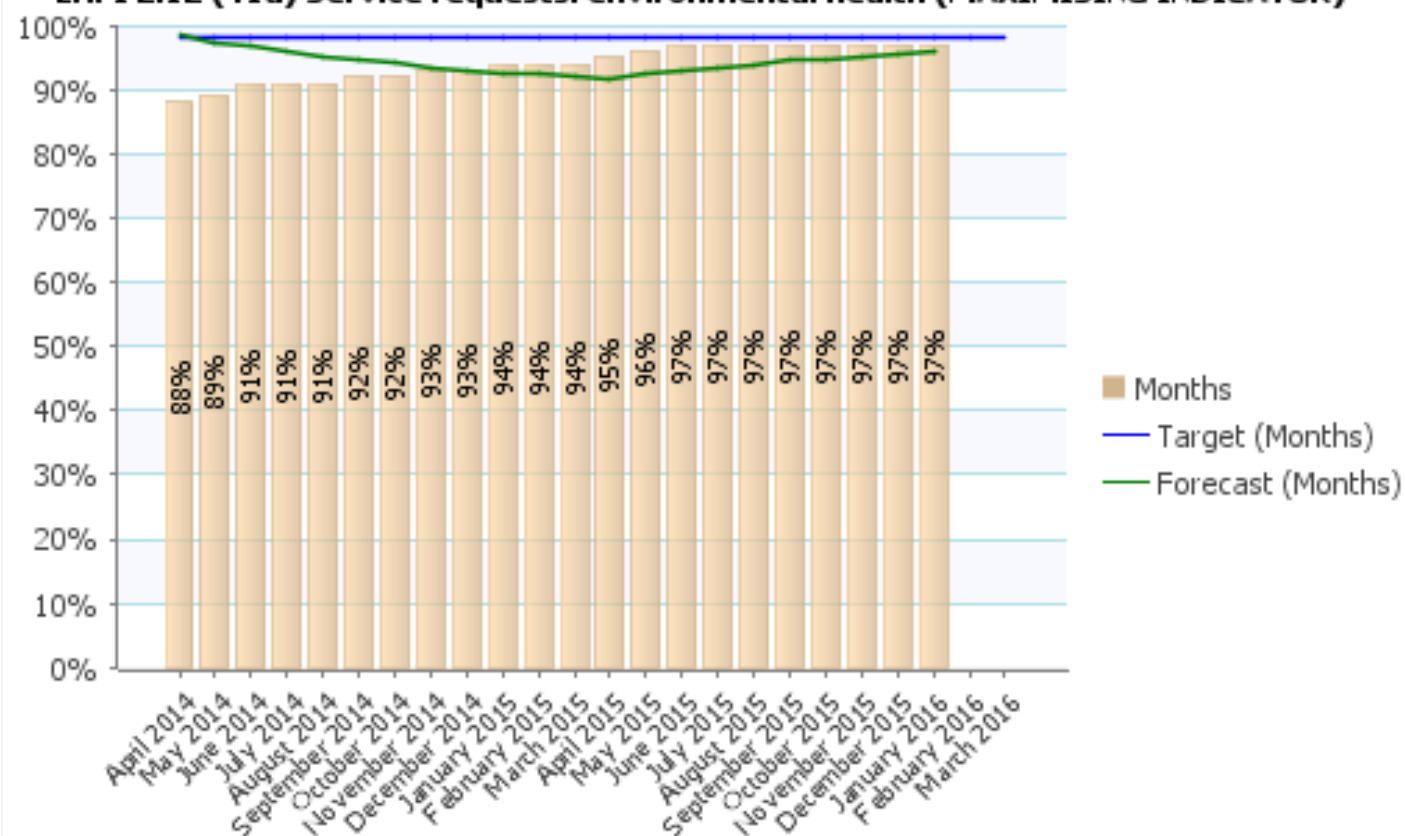
PI Code  
& Short  
Name

EHPI 2.12 (41a) Service requests: environmental health (MAXIMISING INDICATOR)

Managed By

Brian Simmonds

**EHPI 2.12 (41a) Service requests: environmental health (MAXIMISING INDICATOR)**



Short Term Trend  
Arrow



Long Term Trend  
Arrow /Forecast line



Traffic Light Icon



Current Value

97%

Current Target

98%

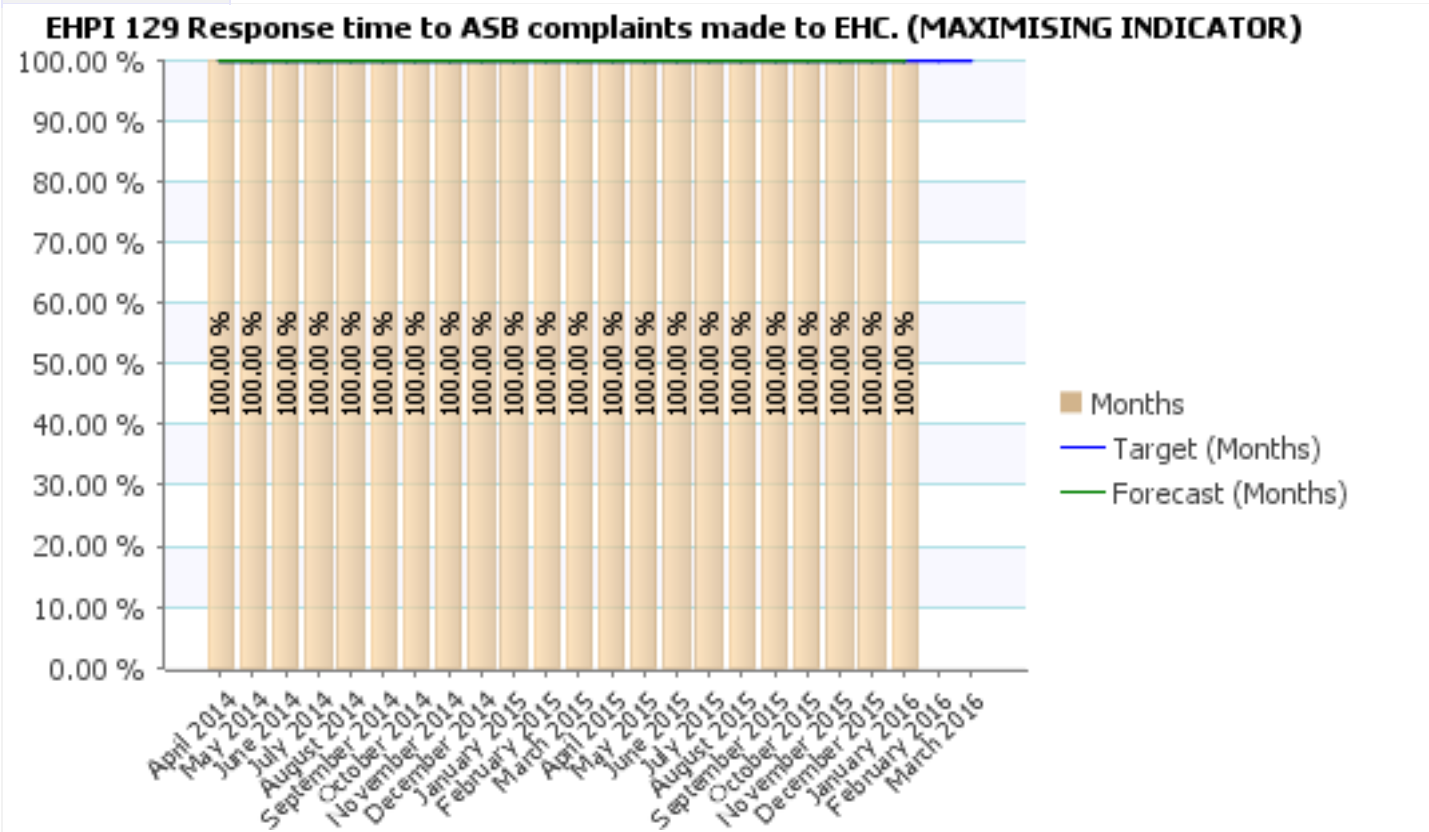
Notes & History  
Latest Note

Performance just below target

Management  
Response / Action

No further management response required at this stage.

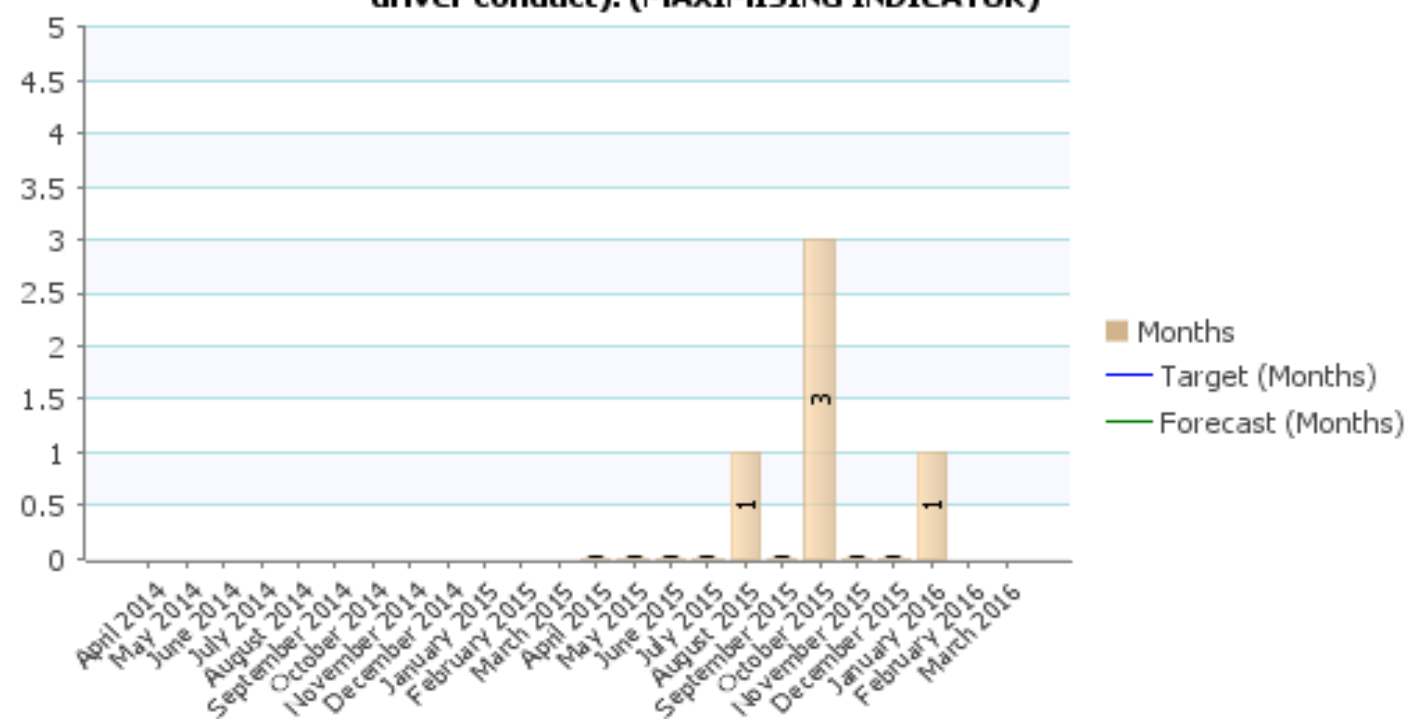
PI Code & Short Name: EHPI 129 Response time to ASB complaints made to EHC. (MAXIMISING INDICATOR)



Managed By	Brian Simmonds
Short Term Trend Arrow	
Long Term Trend Arrow /Forecast line	
Traffic Light Icon	
Current Value	100.00 %
Current Target	100.00 %
Notes & History Latest Note	Performance on target. There were three complaints made to the Community Safety Team at East Herts Council all of which were responded to within the minimum of two working days, therefore meeting the 100% target.
Management Response / Action	No further management response required at this stage.

PI Code & Short Name: EHPI 3.1 The number of formal warnings issued to drivers and operators by the Licensing team. (This includes matters like - failure to produce documents, parking issues and driver conduct). (MAXIMISING INDICATOR)

**EHPI 3.1 The number of formal warnings issued to drivers and operators by the Licensing team. (This includes matters like - failure to produce documents, parking issues and driver conduct). (MAXIMISING INDICATOR)**



Managed By	Brian Simmonds
Short Term Trend Arrow	↑
Long Term Trend Arrow /Forecast line	New indicator therefore more data is required before long term trend can be analysed.
Traffic Light Icon	N/A - Trend only indicator
Current Value	1
Current Target	N/A - Trend only indicator
Notes & History Latest Note	1 driver issued points re documents.
Management Response / Action	No further management response required at this stage.

PI Code & Short Name

EHPI 3.4 The number of visits by Licensing Enforcement officers to Licensed premises (MAXIMISING INDICATOR)

Managed By

Brian Simmonds

Short Term Trend Arrow



Long Term Trend Arrow /Forecast line

New indicator therefore more data is required before long term trend can be analysed.

Traffic Light Icon

N/A - Trend only indicator

Current Value

2

Current Target

N/A - Trend only indicator

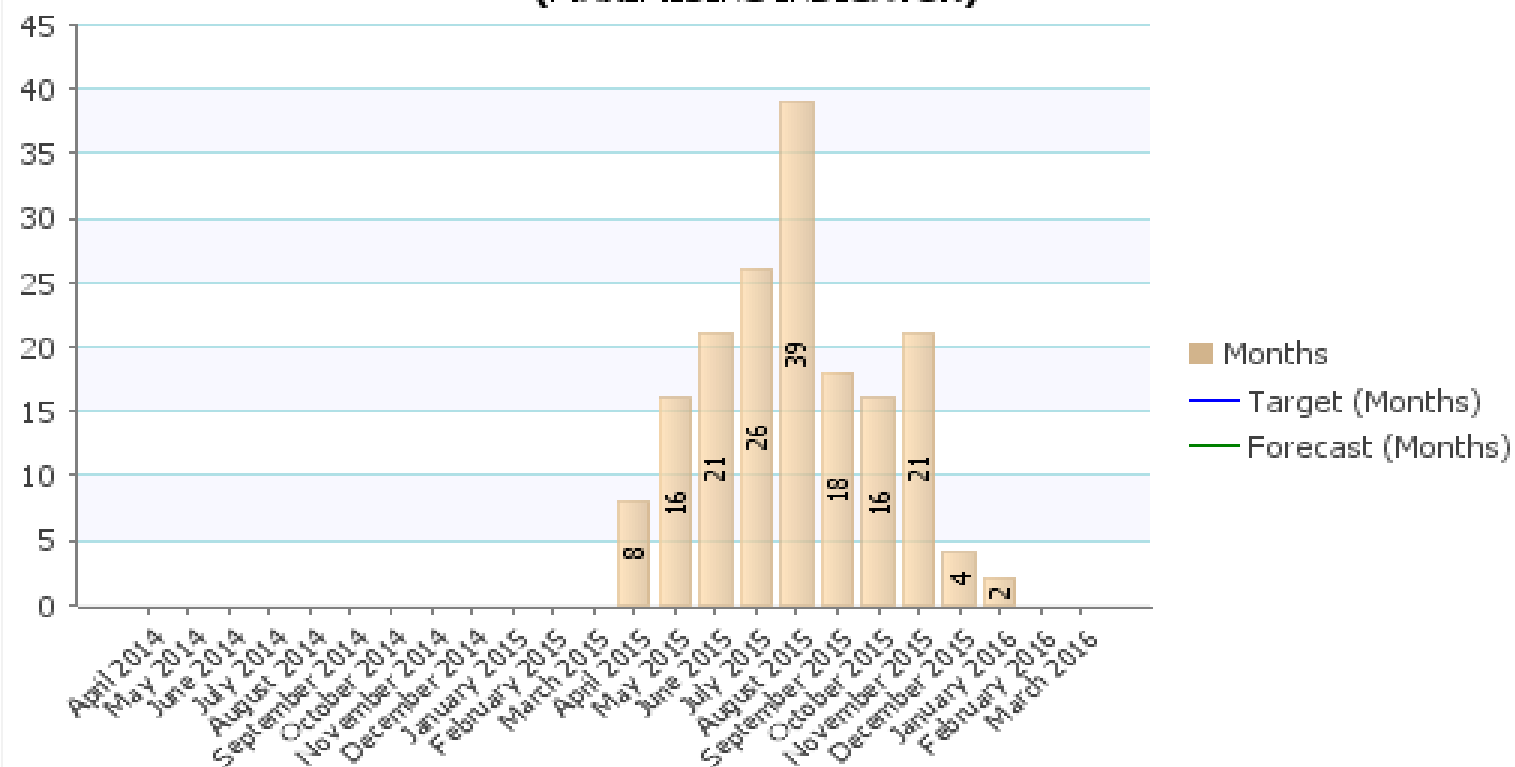
Notes & History Latest Note

This is not an accurate figure, Premises licences on uniform was the last part to come over and how visits are recorded and how data is retrieved will be sorted out once we have the Business objects package for the system.

Management Response / Action

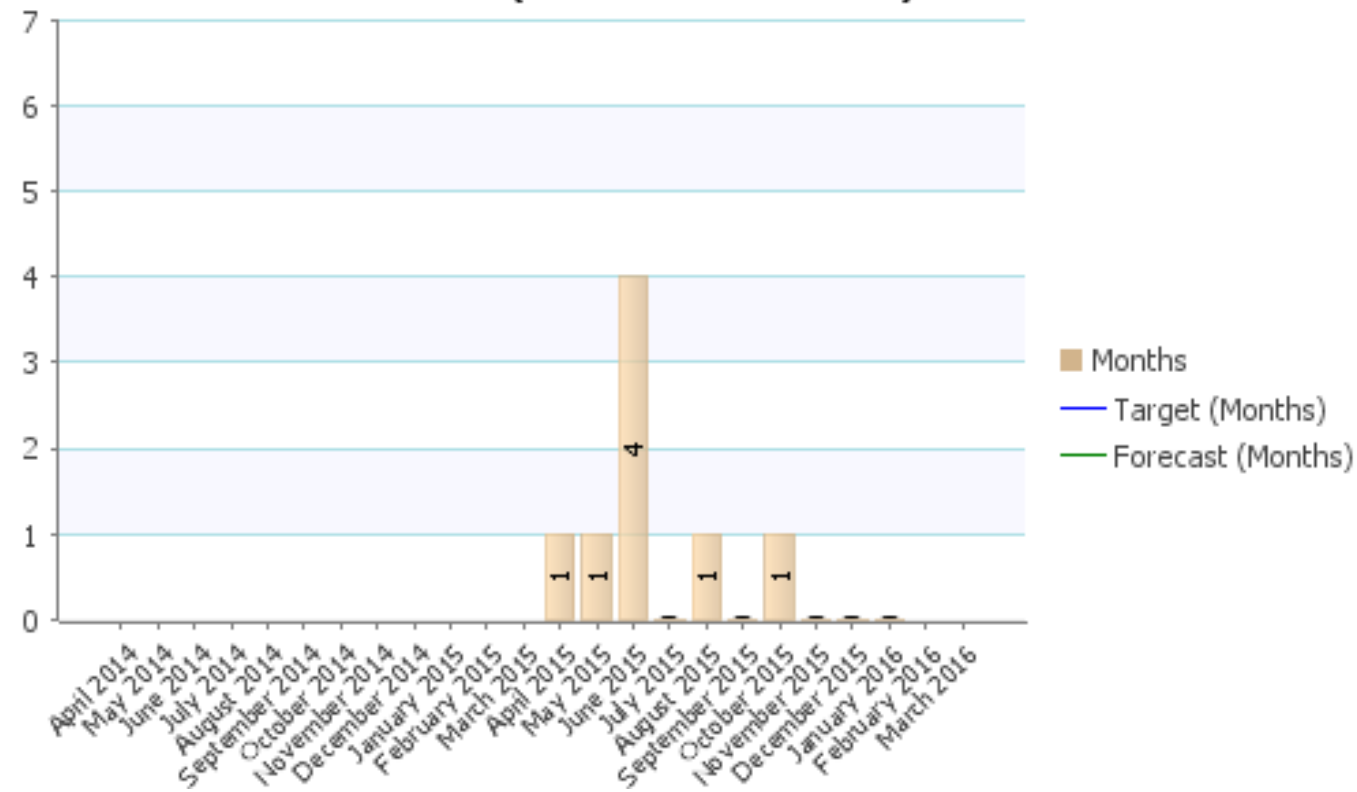
No further management response required at this stage.

**EHPI 3.4 The number of visits by Licensing Enforcement officers to Licensed premises (MAXIMISING INDICATOR)**



PI Code & Short Name: EHPI 3.6 The number of these applications that have received representations against them (MAXIMISING INDICATOR)


**EHPI 3.6 The number of these applications that have received representations against them (MAXIMISING INDICATOR)**



Managed By	Brian Simmonds
Short Term Trend Arrow	■
Long Term Trend Arrow /Forecast line	New indicator therefore more data is required before long term trend can be analysed.
Traffic Light Icon	N/A - Trend only indicator
Current Value	0
Current Target	N/A - Trend only indicator
Notes & History Latest Note	No applications received in January.
Management Response / Action	No further management response required at this stage.

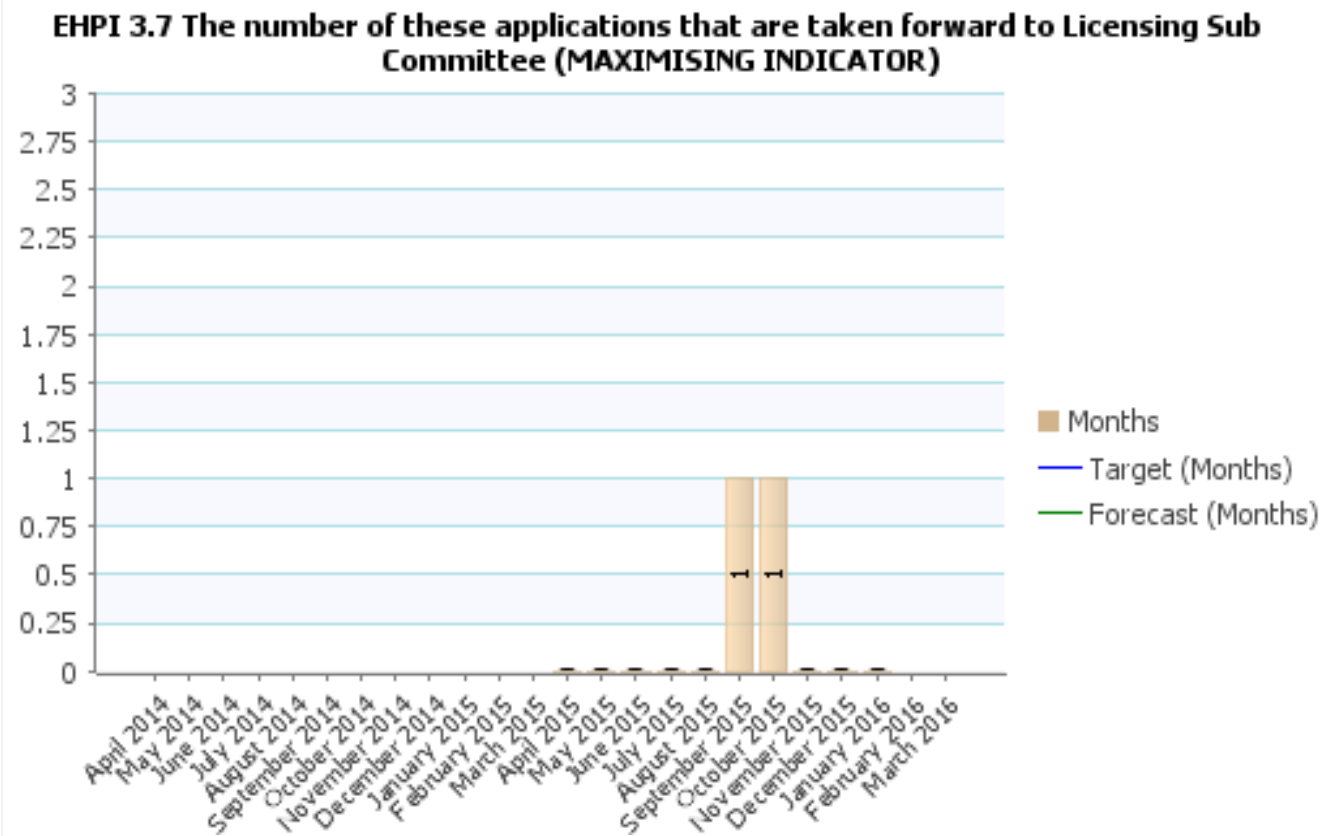
<b>PI Code &amp; Short Name</b>	EHPI 3.2 The number of taxi licensing matters taken forward to the Licensing Sub Committee. (MAXIMISING INDICATOR)	<b>Managed By</b>	Brian Simmonds																																																																																																				
<p><b>EHPI 3.2 The number of taxi licensing matters taken forward to the Licensing Sub Committee. (MAXIMISING INDICATOR)</b></p> <table border="1"> <caption>Data for EHPI 3.2 Bar Chart</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> <th>Forecast (Months)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>May 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>June 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>July 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>August 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>September 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>October 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>November 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>December 2014</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>January 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>February 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>March 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>April 2015</td><td>1</td><td>1</td><td>1</td></tr> <tr><td>May 2015</td><td>1</td><td>1</td><td>1</td></tr> <tr><td>June 2015</td><td>3</td><td>1</td><td>1</td></tr> <tr><td>July 2015</td><td>1</td><td>1</td><td>1</td></tr> <tr><td>August 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>September 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>October 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>November 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>December 2015</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>January 2016</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>February 2016</td><td>0</td><td>1</td><td>1</td></tr> <tr><td>March 2016</td><td>0</td><td>1</td><td>1</td></tr> </tbody> </table>		Month	Months	Target (Months)	Forecast (Months)	April 2014	0	1	1	May 2014	0	1	1	June 2014	0	1	1	July 2014	0	1	1	August 2014	0	1	1	September 2014	0	1	1	October 2014	0	1	1	November 2014	0	1	1	December 2014	0	1	1	January 2015	0	1	1	February 2015	0	1	1	March 2015	0	1	1	April 2015	1	1	1	May 2015	1	1	1	June 2015	3	1	1	July 2015	1	1	1	August 2015	0	1	1	September 2015	0	1	1	October 2015	0	1	1	November 2015	0	1	1	December 2015	0	1	1	January 2016	0	1	1	February 2016	0	1	1	March 2016	0	1	1	<b>Short Term Trend Arrow</b>	
Month	Months	Target (Months)	Forecast (Months)																																																																																																				
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		<b>Current Value</b>	1																																																																																																				
		<b>Current Target</b>	N/A - Trend only indicator																																																																																																				
		<b>Notes &amp; History Latest Note</b>	1 hearing carried over from 2015 as it was adjourned at first hearing. Due to policy change the number of drivers taken to hearing is liable to increase sharply, this will not be a reflection on drivers but will be due to policy change.																																																																																																				
		<b>Management Response / Action</b>	No further management response required at this stage.																																																																																																				



<p>PI Code &amp; Short Name</p>	<p>EHPI 3.3 Number of events notified to the Safety Advisory Group by event organisers. (MAXIMISING INDICATOR)</p>	<p>Managed By</p>	<p>Brian Simmonds</p>																																																		
<p><b>EHPI 3.3 Number of events notified to the Safety Advisory Group by event organisers. (MAXIMISING INDICATOR)</b></p> <table border="1"> <caption>Data for EHPI 3.3 Number of events notified to the Safety Advisory Group by event organisers.</caption> <thead> <tr> <th>Month</th> <th>Number of Events</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>0</td></tr> <tr><td>May 2014</td><td>0</td></tr> <tr><td>June 2014</td><td>0</td></tr> <tr><td>July 2014</td><td>0</td></tr> <tr><td>August 2014</td><td>0</td></tr> <tr><td>September 2014</td><td>0</td></tr> <tr><td>October 2014</td><td>0</td></tr> <tr><td>November 2014</td><td>0</td></tr> <tr><td>December 2014</td><td>0</td></tr> <tr><td>January 2015</td><td>0</td></tr> <tr><td>February 2015</td><td>0</td></tr> <tr><td>March 2015</td><td>0</td></tr> <tr><td>April 2015</td><td>0</td></tr> <tr><td>May 2015</td><td>15</td></tr> <tr><td>June 2015</td><td>3</td></tr> <tr><td>July 2015</td><td>4</td></tr> <tr><td>August 2015</td><td>6</td></tr> <tr><td>September 2015</td><td>2</td></tr> <tr><td>October 2015</td><td>10</td></tr> <tr><td>November 2015</td><td>6</td></tr> <tr><td>December 2015</td><td>2</td></tr> <tr><td>January 2016</td><td>3</td></tr> <tr><td>February 2016</td><td>5</td></tr> <tr><td>March 2016</td><td>0</td></tr> </tbody> </table>		Month	Number of Events	April 2014	0	May 2014	0	June 2014	0	July 2014	0	August 2014	0	September 2014	0	October 2014	0	November 2014	0	December 2014	0	January 2015	0	February 2015	0	March 2015	0	April 2015	0	May 2015	15	June 2015	3	July 2015	4	August 2015	6	September 2015	2	October 2015	10	November 2015	6	December 2015	2	January 2016	3	February 2016	5	March 2016	0	<p>Short Term Trend Arrow</p>	
		Month	Number of Events																																																		
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<p>Traffic Light Icon</p>	<p>N/A - Trend only indicator</p>																																																				
<p>Current Value</p>	<p>5</p>																																																				
<p>Current Target</p>	<p>N/A - Trend only indicator</p>																																																				
<p>Notes &amp; History Latest Note</p>	<p>Down by 4 from same period last year. Yearly figures have increased 2013 with 62 events, 2014 with 76 events and 2015 with 87 events.</p>																																																				
<p>Management Response / Action</p>	<p>No further management response required at this stage.</p>																																																				

<p>PI Code &amp; Short Name</p>	<p>EHPI 3.5 The number of applications received by the Licensing team in respect of Licensed premises (MAXIMISING INDICATOR)</p>	<p>Managed By</p>	<p>Brian Simmonds</p>																																																		
<p><b>EHPI 3.5 The number of applications received by the Licensing team in respect of Licensed premises (MAXIMISING INDICATOR)</b></p> <table border="1"> <caption>Data for EHPI 3.5 Bar Chart</caption> <thead> <tr> <th>Month</th> <th>Months</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>0</td></tr> <tr><td>May 2014</td><td>0</td></tr> <tr><td>June 2014</td><td>0</td></tr> <tr><td>July 2014</td><td>0</td></tr> <tr><td>August 2014</td><td>0</td></tr> <tr><td>September 2014</td><td>0</td></tr> <tr><td>October 2014</td><td>0</td></tr> <tr><td>November 2014</td><td>0</td></tr> <tr><td>December 2014</td><td>0</td></tr> <tr><td>January 2015</td><td>0</td></tr> <tr><td>February 2015</td><td>0</td></tr> <tr><td>March 2015</td><td>0</td></tr> <tr><td>April 2015</td><td>133</td></tr> <tr><td>May 2015</td><td>130</td></tr> <tr><td>June 2015</td><td>157</td></tr> <tr><td>July 2015</td><td>107</td></tr> <tr><td>August 2015</td><td>82</td></tr> <tr><td>September 2015</td><td>138</td></tr> <tr><td>October 2015</td><td>87</td></tr> <tr><td>November 2015</td><td>25</td></tr> <tr><td>December 2015</td><td>47</td></tr> <tr><td>January 2016</td><td>81</td></tr> <tr><td>February 2016</td><td>0</td></tr> <tr><td>March 2016</td><td>0</td></tr> </tbody> </table>		Month	Months	April 2014	0	May 2014	0	June 2014	0	July 2014	0	August 2014	0	September 2014	0	October 2014	0	November 2014	0	December 2014	0	January 2015	0	February 2015	0	March 2015	0	April 2015	133	May 2015	130	June 2015	157	July 2015	107	August 2015	82	September 2015	138	October 2015	87	November 2015	25	December 2015	47	January 2016	81	February 2016	0	March 2016	0	<p>Short Term Trend Arrow</p>	<p>↑</p>
		Month	Months																																																		
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<p>Long Term Trend Arrow /Forecast line</p>	<p>New indicator therefore more data is required before long term trend can be analysed.</p>																																																				
<p>Traffic Light Icon</p>	<p>N/A - Trend only indicator</p>																																																				
<p>Current Value</p>	<p>81</p>																																																				
<p>Current Target</p>	<p>N/A - Trend only indicator</p>																																																				
<p>Notes &amp; History Latest Note</p>	<p>No comment updated by service</p>																																																				
<p>Management Response / Action</p>	<p>No further management response required at this stage.</p>																																																				

PI Code & Short Name: EHPI 3.7 The number of these applications that are taken forward to Licensing Sub Committee (MAXIMISING INDICATOR)

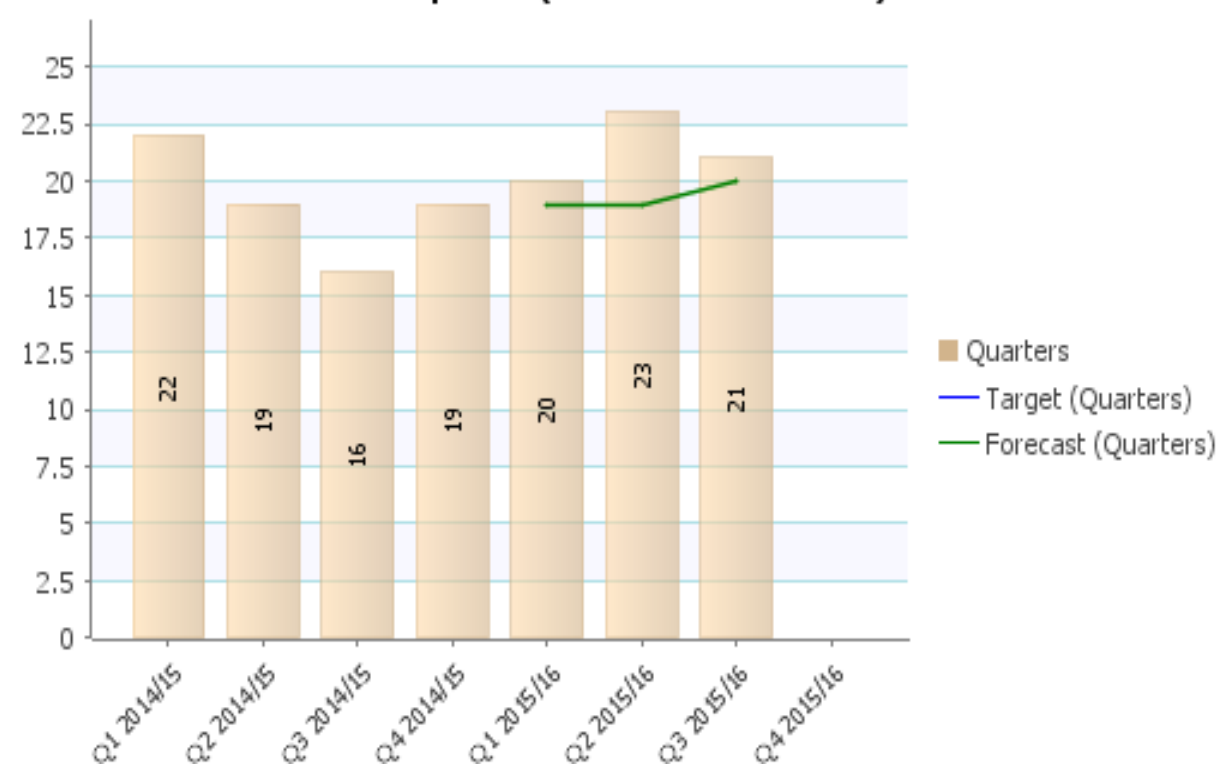


Managed By	Brian Simmonds
Short Term Trend Arrow	▬
Long Term Long Term Trend Arrow /Forecast line	New indicator therefore more data is required before long term trend can be analysed.
Traffic Light Icon	N/A - Trend only indicator
Current Value	0
Current Target	N/A - Trend only indicator
Notes & History Latest Note	No applications received in January.
Management Response / Action	No further management response required at this stage.

Directorate Neighbourhood Services  
Service Area Housing

PI Code & Short Name  
EHPI 151 Number of homeless households living in temporary accommodation at the end of the quarter. (MINIMISING INDICATOR)

**EHPI 151 Number of homeless households living in temporary accommodation at the end of the quarter. (MINIMISING INDICATOR)**



Managed By

Simon Drinkwater

Short Term Trend Arrow



Long Term Trend Arrow /Forecast line



Traffic Light Icon

N/A - Trend only indicator

Current Value

21

Current Target

N/A - Trend only indicator

Notes & History Latest Note

At the end of December there were 21 households in temporary accommodation. The council owned temporary accommodation (hostel) remains full with 12 households. Two households were in B&B, both were single applicants where a decision on the homeless duty owed has yet to be made. Six households were in temporary supported accommodation for people with mental health issues and one household was in a long-term private sector leased property.

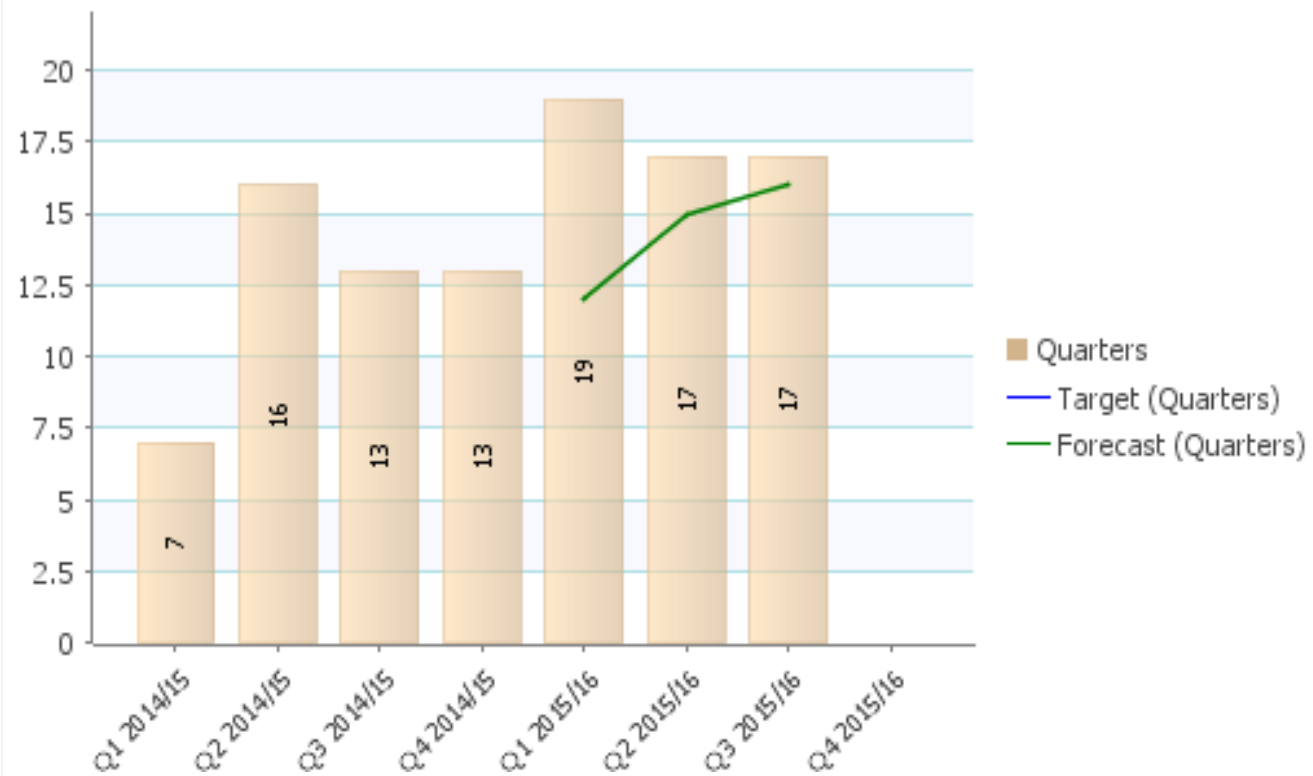
Management Response / Action

No further management response required at this stage.

PI Code & Short Name

EHPI 152 The number of applicants accepted as owed the main homelessness duty to secure accommodation. (MINIMISING INDICATOR)

**EHPI 152 The number of applicants accepted as owed the main homelessness duty to secure accommodation. (MINIMISING INDICATOR)**



Managed By

Simon Drinkwater

Short Term Trend Arrow



Long Term Trend Arrow /Forecast line



Traffic Light Icon

N/A - Trend only indicator

Current Value

17

Current Target

N/A - Trend only indicator

Notes & History Latest Note

The number of homeless acceptances in this quarter was 17. The cumulative total is 53 households for 2015/16 compared to 36 households for the first three quarters of 2014/15. The primary reason for the homelessness remains the end of a private sector assured short hold tenancy because the landlord requires the property back.

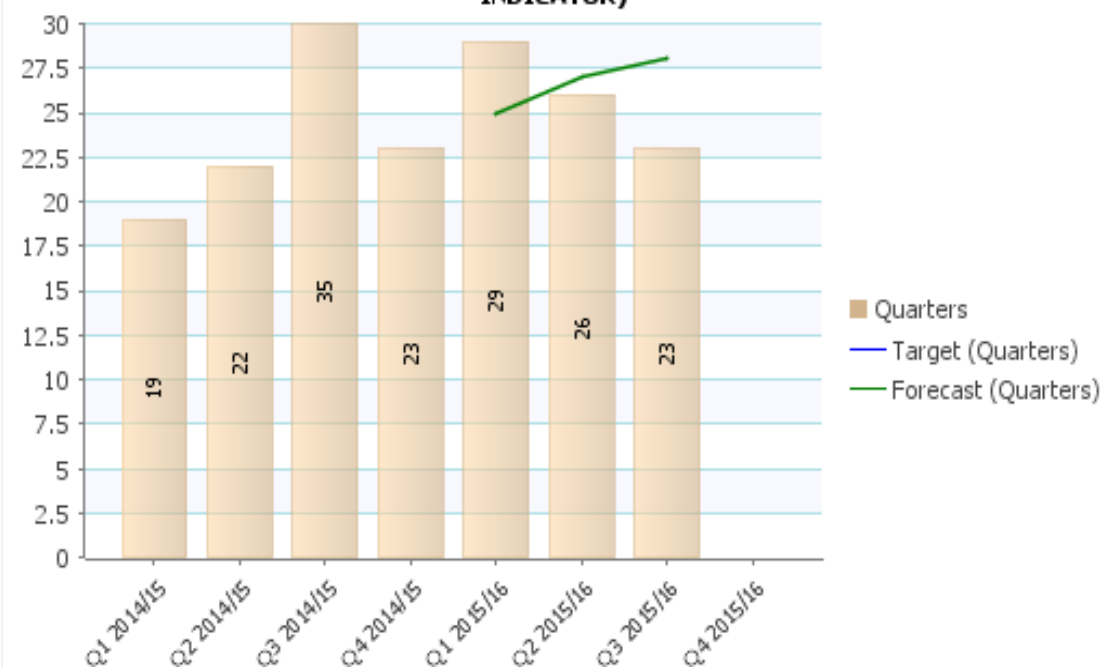
Management Response / Action

No further management response required at this stage.

PI Code & Short Name

EHPI 153 Number of applicants that presented to the council as homeless. (MINIMISING INDICATOR)

**EHPI 153 Number of applicants that presented to the council as homeless. (MINIMISING INDICATOR)**



Managed By

Simon Drinkwater

Short Term Trend Arrow



Long Term Trend Arrow /Forecast line



Traffic Light Icon

N/A - Trend only indicator

Current Value

23

Current Target

N/A - Trend only indicator

Notes & History Latest Note

The third quarter recorded 23 households as presenting as homeless compared to 35 for the same quarter 2014/15. The cumulative total for 2015/16 is 78 compared to 76 for the same three quarters in 2014/15. The primary reasons remains the end of an assured short hold tenancy in the private sector where the landlord wants the property back to either sell or re-let at a higher rent.

Management Response / Action

No further management response required at this stage.

PI Status	
	6% or more off target
	1-5% off target
	On or exceeding target

Long Term Trends	
	Improving
	No Change
	Getting Worse

Short Term Trends	
	Improving
	No Change
	Getting Worse